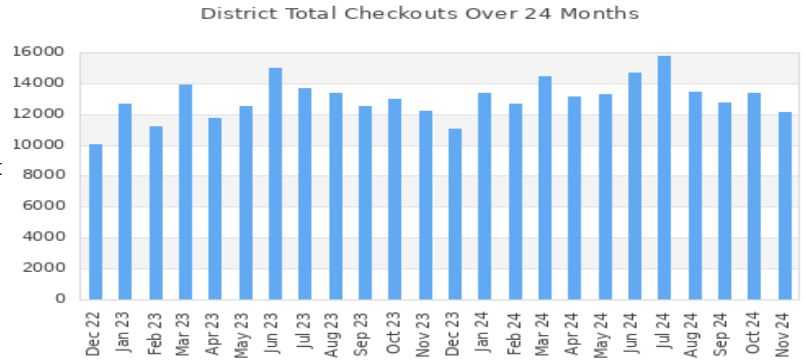
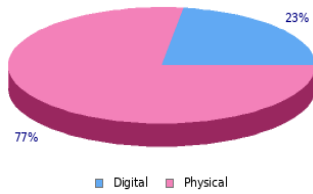


**Monthly Stats Brief Narrative**

Through November 2024, the number of patrons entering our buildings increased system-wide compared to this same time year-to-date the previous year. Combined physical and digital use of library materials slightly increased year-to-date compared to 2023. About 7% of our registered cardholders checked out a physical item this past month, while about 4% of registered cardholders checked out a digital item.



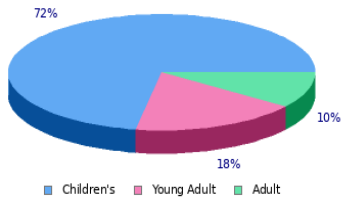
Digital vs. Physical Circulation YTD



Digital usage has comprised about 23% of total materials use year-to-date through November 2024, and digital usage slightly increased from this time in 2023.

In November 2024, BDL patrons saved \$114,509.30 by checking out 9,402 physical items from the library. Our programming for all ages and our digital services further increase the library's value to the community, bringing the total estimated value to \$162,885.69.

Programs Offered in 2024 YTD



Compared to this time year-to-date 2023, the number of programs BDL offered has greatly increased. Attendance at programs increased over this same period.

See the full statistical report, starting on the next page, for details and more graphs. The most up-to-date stats are always available online and interactive at <https://www.BranchDistrictLibrary.org/stats>.

## Attendance

November 2024

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2023	2022	2021	2020	2019
<b>Attendance</b>	14,066	147,415 (+25%)	141,973 (+25%)	113,927 (+49%)	76,553 (+21%)	63,336 (-66%)	183,677 (-4%)
<b>Curbside Service Uses (Tracking since 2020)</b>	5	23 (-49%)	46 (-65%)	130 (+829%)	14	0	0
<b>Hours Open</b>	952.00	10,912.20 (+9%)	11,015.50 (-7%)	11,807.50 (+11%)	10,655.00 (+49%)	7,132.50 (-37%)	11,250.25 (-9%)
<b>Number of Hours Scheduled Open Each Week (Tracking Since 1/2018)</b>	247.00		247.00 (+2%)	241.00 (+1%)	239.00 (+1%)	237.00 (-2%)	241.00 (-2%)

## Patrons

November 2024

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2023	2022	2021	2020	2019
<b>Population in our Service Area (Tracking Since 2018)</b>	46,464	46,464 (avg)	46,464 (avg) (+0%)	46,339 (avg) (+3%)	44,996 (avg) (+0%)	44,931 (avg) (0%)	45,093 (avg) (0%)
<b>Library Card Holders</b>	16,932	16,332 (avg) (+9%)	15,014 (avg) (-5%)	15,758 (avg) (-29%)	22,337 (avg) (+5%)	21,365 (avg) (+4%)	20,493 (avg) (-4%)
<b>Patrons Who Checked Out a Physical Item</b>	1,134	1,261 (avg) (-35%)	1,923 (avg) (+12%)	1,722 (avg) (+27%)	1,359 (avg) (+23%)	1,102 (avg) (-48%)	2,136 (avg) (-2%)
<b>New Library Card Holders Added</b>	99	1,419 (-2%)	1,546 (+33%)	1,159 (+58%)	732 (-44%)	1,304 (+111%)	618 (-39%)
<b>In-House Holds Filled for Our Library Card Holders</b>	1,006	11,882 (+7%)	12,080 (+16%)	10,395 (-3%)	10,696 (+13%)	9,467 (-10%)	10,527 (-4%)
<b>Active Hoopla Users</b>	451	441 (avg) (+20%)	369 (avg) (+18%)	313 (avg) (+8%)	291 (avg) (-10%)	322 (avg) (+11%)	290 (avg) (+14%)
<b>Active OverDrive Users</b>	281	288 (avg) (+7%)	270 (avg) (+9%)	247 (avg) (+11%)	223 (avg) (-5%)	234 (avg) (+10%)	213 (avg) (+18%)

## Physical Collection

Tracking Item-Type Breakdown Since 8/2017

November 2024

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2023	2022	2021	2020	2019
<b>Physical Books and All Other Print Materials in the Catalog</b>	95,745		92,692 (-1%)	93,637 (+2%)	91,417 (+0%)	91,278 (-8%)	98,689 (-2%)
<b>Physical Audiobooks in the Catalog</b>	2,663		2,084 (+5%)	1,983 (+6%)	1,875 (-4%)	1,949 (+9%)	1,783 (-5%)
<b>Physical Video Materials in the Catalog</b>	12,123		12,246 (+1%)	12,136 (+4%)	11,646 (+3%)	11,352 (-1%)	11,460 (+8%)
<b>Physical Music Recordings in the Catalog</b>	46		43 (+2%)	42	42 (-76%)	178 (+12%)	159 (-53%)
<b>Physical Videogames in the Catalog</b>	89		0	0	0	0	0
<b>Physical Library of Things Items in the Catalog</b>	250		0	0	0	0	0
<b>TOTAL Physical Items in the Catalog</b>	<b>110,885</b>		<b>107,340 (-1%)</b>	<b>108,050 (+3%)</b>	<b>104,980 (0%)</b>	<b>105,257 (-6%)</b>	<b>112,053 (-1%)</b>

## Digital Collection

Tracking Since 8/2017

November 2024

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2023	2022	2021	2020	2019
Ebooks in All Digital Collections	1,187,663		894,933 (+14%)	781,802 (+21%)	648,146 (+35%)	480,691 (+30%)	370,666 (+21%)
Audiobooks in All Digital Collections	286,288		227,161 (+23%)	184,410 (+13%)	162,946 (+26%)	128,892 (+50%)	86,004 (+19%)
Video Materials in All Digital Collections	32,157		28,972 (+14%)	25,502 (+13%)	22,520 (+27%)	17,791 (+9%)	16,267 (+14%)
Music Recordings in All Digital Collections	467,034		401,029 (+14%)	352,092 (+1,549%)	21,347 (-92%)	273,294 (+1%)	271,614 (+13%)
Periodicals in All Digital Collections	5,728		4,776 (+4%)	4,602 (+19%)	3,881 (+6%)	3,668	0
<b>TOTAL of All Digital Collections</b>	<b>1,978,870</b>		<b>1,556,871 (+15%)</b>	<b>1,348,408 (+57%)</b>	<b>858,840 (-5%)</b>	<b>904,336 (+21%)</b>	<b>744,551 (+18%)</b>

## Total Collection

Tracking Since 8/2017

November 2024

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2023	2022	2021	2020	2019
Combined Physical Items	110,885		107,340 (-1%)	108,050 (+3%)	104,980 (0%)	105,257 (-6%)	112,053 (-1%)
Combined Digital Collections	1,978,870		1,556,871 (+15%)	1,348,408 (+57%)	858,840 (-5%)	904,336 (+21%)	744,551 (+18%)
<b>TOTAL of all Collections</b>	<b>2,089,755</b>		<b>1,664,211 (+14%)</b>	<b>1,456,458 (+51%)</b>	<b>963,820 (-5%)</b>	<b>1,009,593 (+18%)</b>	<b>856,604 (+15%)</b>

## Use of Physical Items

November 2024

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2023	2022	2021	2020	2019
Checkouts of Cataloged Items	7,158	86,429 (+8%)	86,356 (+5%)	81,966 (+20%)	68,460 (+31%)	52,227 (-53%)	110,285 (-3%)
Renewals of Cataloged Items	841	10,289 (+10%)	10,081 (-4%)	10,471 (+21%)	8,639 (+20%)	7,181 (-47%)	13,490 (-1%)
Items Used in the Library But Not Checked Out	139	3,064 (-34%)	4,811 (+8%)	4,468 (+90%)	2,350 (-63%)	6,404 (+54%)	4,166 (+49%)
Checkouts of Uncataloged Items	159	1,991 (+10%)	2,007 (+64%)	1,224 (-19%)	1,505 (+50%)	1,001 (-70%)	3,294 (-16%)
Requests from BDL Patrons for Items at Other MeLCat Libraries, Actually Fulfilled	669	7,526 (-4%)	8,333 (+23%)	6,802 (-3%)	6,981 (+52%)	4,599 (-53%)	9,873 (+1%)
Requests from Other MeLCat Libraries for Items at BDL, Actually Fulfilled	436	5,756 (+10%)	5,638 (-8%)	6,136 (+7%)	5,712 (+80%)	3,175 (-58%)	7,582 (-23%)
<b>TOTAL Use of Physical Items</b>	<b>9,402</b>	<b>115,055 (+6%)</b>	<b>117,226 (+6%)</b>	<b>111,067 (+19%)</b>	<b>93,647 (+26%)</b>	<b>74,587 (-50%)</b>	<b>148,690 (-3%)</b>

## Library of Things

Tracking since 2024. Stats here part of totals in other tables. Presented here for convenience.

November 2024

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2023	2022	2021	2020	2019
Number of Items in the Library of Things Collection	250		0	0	0	0	0
Checkouts of Library of Things Items	78	1,041 (+69%)	691	0	0	0	0
Amount spent on Library of Things Materials	\$ 0.00	\$ 5,234.00 (+236%)	\$ 1,798.61	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

## Use of Digital Resources

November 2024

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2023	2022	2021	2020	2019
OverDrive Checkouts	1,102	12,996 (-4%)	14,754 (+11%)	13,338 (+0%)	13,294 (+2%)	13,051 (+21%)	10,822 (+14%)
Hoopla Checkouts	1,469	16,193 (+16%)	15,270 (+16%)	13,139 (+5%)	12,507 (-8%)	13,604 (+9%)	12,530 (-2%)
ComicsPlus Checkouts (Tracking Since 2024)	23	335	0	0	0	0	0
All Other Digital Services	145	4,330 (-15%)	5,392 (+6%)	5,077 (-50%)	10,131 (+42%)	7,140 (-33%)	10,604 (+11%)
<b>TOTAL Use of Digital Resources</b>	<b>2,739</b>	<b>33,854 (+4%)</b>	<b>35,416 (+12%)</b>	<b>31,554 (-13%)</b>	<b>36,284 (+4%)</b>	<b>34,861 (+3%)</b>	<b>33,956 (+7%)</b>

## Total Item Usage

November 2024

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2023	2022	2021	2020	2019
Combined Checkouts of Physical Items	9,402	115,055 (+6%)	117,226 (+6%)	111,067 (+19%)	93,647 (+26%)	74,587 (-50%)	148,690 (-3%)
Combined Use of Digital Resources	2,739	33,854 (+4%)	35,416 (+12%)	31,554 (-13%)	36,284 (+4%)	34,861 (+3%)	33,956 (+7%)
<b>TOTAL Uses of All BDL Items</b>	<b>12,141</b>	<b>148,909 (+5%)</b>	<b>152,642 (+7%)</b>	<b>142,621 (+10%)</b>	<b>129,931 (+19%)</b>	<b>109,448 (-40%)</b>	<b>182,646 (-1%)</b>

## Cataloging

November 2024

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2023	2022	2021	2020	2019
Physical Items Added to the Catalog	562	8,896 (+1%)	9,575 (-3%)	9,822 (-16%)	11,665 (+17%)	9,938 (+2%)	9,719 (-12%)
Physical Items Deleted from the Catalog	629	5,753 (-43%)	10,259 (+50%)	6,860 (-58%)	16,482 (-3%)	17,003 (+58%)	10,769 (-2%)

## Reference Questions

November 2024

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2023	2022	2021	2020	2019
<b>General Reference Questions in Person</b>	1,519	17,848 (+13%)	17,388 (+63%)	10,696 (+27%)	8,431 (+94%)	4,347 (-50%)	8,748 (+32%)
<b>Questions via Telephone Calls</b>	472	6,745 (+10%)	6,624 (+6%)	6,233 (+8%)	5,765 (+26%)	4,559 (+11%)	4,111 (+6%)
<b>Reference Questions Delivered Online</b>	11	275 (+63%)	185 (-14%)	215 (-22%)	275 (+13%)	243 (-14%)	281 (+85%)
<b>In-Person Questions on Computer or Internet Use</b>	508	6,758 (+41%)	5,437 (+35%)	4,028 (+10%)	3,675 (+33%)	2,767 (-63%)	7,505 (+6%)
<b>In-Person Questions about Our Online Databases</b>	2	285 (-27%)	428 (+182%)	152 (+7%)	142 (+33%)	107 (-69%)	349 (-15%)
<b>In-Person Tax Form Questions</b>	0	243 (+25%)	203 (-5%)	213 (-9%)	233 (-19%)	286 (-12%)	326 (-37%)
<b>TOTAL of All Reference Questions</b>	<b>2,512</b>	<b>32,154 (+17%)</b>	<b>30,265 (+41%)</b>	<b>21,537 (+16%)</b>	<b>18,521 (+50%)</b>	<b>12,309 (-42%)</b>	<b>21,320 (+14%)</b>

## Notary Services

Began 9/2017

November 2024

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2023	2022	2021	2020	2019
<b>Patrons Who Used our Free Notary Services</b>	41	273 (+71%)	185 (+48%)	125 (+81%)	69 (+50%)	46 (-52%)	95 (+44%)
<b>Documents Notarized</b>	49	432 (+108%)	238 (-7%)	257 (+129%)	112 (+107%)	54 (-56%)	124 (+85%)

## MeLCat

November 2024

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2023	2022	2021	2020	2019
<b>Requests from BDL Patrons for Items at Other MeLCat Libraries</b>	721	7,943 (-5%)	8,898 (+24%)	7,156 (-3%)	7,375 (+47%)	5,026 (-52%)	10,538 (+1%)
<b>Requests from BDL Patrons for Items at Other MeLCat Libraries, Actually Fulfilled</b>	669	7,526 (-4%)	8,333 (+23%)	6,802 (-3%)	6,981 (+52%)	4,599 (-53%)	9,873 (+1%)
<b>Requests from Other MeLCat Libraries for Items at BDL</b>	440	5,815 (+7%)	5,874 (-4%)	6,113 (+1%)	6,067 (+49%)	4,067 (-52%)	8,405 (-18%)
<b>Requests from Other MeLCat Libraries for Items at BDL, Actually Fulfilled</b>	436	5,756 (+10%)	5,638 (-8%)	6,136 (+7%)	5,712 (+80%)	3,175 (-58%)	7,582 (-23%)

## Programs Held

November 2024

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2023	2022	2021	2020	2019
Early Childhood Literacy Programs Held (Tracking since 2021)	29	312 (+1%)	343 (+47%)	234 (+102%)	116	0	0
Juvenile Programs Held	109	1,336 (+126%)	701 (+32%)	532 (+83%)	290 (-47%)	551 (-31%)	804 (+10%)
Young Adult Programs Held	28	295 (+109%)	169 (-29%)	237 (+81%)	131 (-5%)	138 (-55%)	304 (-10%)
Adult Programs Held	21	170 (-37%)	295 (+90%)	155 (+36%)	114 (-56%)	257 (+54%)	167 (+23%)
All-Ages Programs Held (Tracking since 2021)	114	868 (+38%)	714 (+771%)	82 (+2%)	80	0	0
Early Childhood Literacy Summer Reading Programs Held (Tracking since 2021)	0	54 (-4%)	56 (+37%)	41 (+356%)	9	0	0
Juvenile Summer Reading Events Held	0	173 (+49%)	116 (-18%)	141 (+47%)	96	0	173 (+52%)
Young Adult Summer Reading Events Held	0	73 (+62%)	45 (+67%)	27 (+8%)	25	0	61 (+24%)
Adult Summer Reading Events Held	0	39 (-34%)	59 (+111%)	28 (+4%)	27	0	17 (+467%)
All-Ages Summer Reading Programs Held (Tracking since 2021)	0	258 (+111%)	122 (+542%)	19 (-27%)	26	0	0
Computer Classes Held	0	2 (+100%)	1 (-91%)	11 (+1,000%)	1	1 (-99%)	81 (+305%)
<b>TOTAL of All Programs</b>	<b>301</b>	<b>3,580 (+53%)</b>	<b>2,621 (+74%)</b>	<b>1,507 (+65%)</b>	<b>915 (-3%)</b>	<b>947 (-41%)</b>	<b>1,607 (+16%)</b>

## Program Attendance

November 2024

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2023	2022	2021	2020	2019
Attendees at Early Childhood Literacy Programs (Tracking since 2021)	318	3,343 (-8%)	3,924 (+66%)	2,362 (+70%)	1,389	0	0
Attendees at Juvenile Programs	807	9,394 (+86%)	5,753 (+7%)	5,393 (+26%)	4,270 (-83%)	25,317 (+73%)	14,654 (-7%)
Attendees at Young Adult Programs	97	2,033 (+142%)	955 (-37%)	1,515 (+85%)	817 (-75%)	3,204 (+29%)	2,489 (-23%)
Attendees at Adult Programs	105	917 (+22%)	863 (-19%)	1,069 (-46%)	1,971 (-88%)	16,263 (+519%)	2,627 (+33%)
Attendees at All-Ages Programs (Tracking since 2021)	482	5,786 (-26%)	8,858 (+150%)	3,542 (-22%)	4,547	0	0
Attendees at Early Childhood Literacy Summer Reading Programs (Tracking since 2021)	0	497 (-7%)	532 (+25%)	424 (+190%)	146	0	0
Attendees at Juvenile Summer Reading Events	0	2,134 (+49%)	1,430 (-58%)	3,415 (+90%)	1,798	0	4,186 (+8%)
Attendees at Young Adult Summer Reading Events	0	338 (+78%)	190 (-47%)	361 (+99%)	181	0	279 (-16%)
Attendees at Adult Summer Reading Events	0	144 (-42%)	248 (+7%)	231 (+29%)	179	0	310 (+265%)
Attendees at All-Ages Summer Programs (Tracking since 2021)	0	3,117 (+70%)	1,829 (+49%)	1,226 (+68%)	730	0	0
Attendees at Computer Classes	0	24 (+2,300%)	1 (-92%)	12 (+1,100%)	1	0	26 (+30%)
<b>TOTAL of All Program Attendance</b>	<b>1,809</b>	<b>27,727 (+24%)</b>	<b>24,583 (+26%)</b>	<b>19,550 (+22%)</b>	<b>16,029 (-64%)</b>	<b>44,784 (+82%)</b>	<b>24,571 (-3%)</b>

## Summer Reading Overview

November 2024

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2023	2022	2021	2020	2019
Juveniles Signed Up for Summer Reading Program	0	668 (+16%)	578 (+10%)	527 (+29%)	407 (+347%)	91 (-87%)	711 (-5%)
Young Adults Signed up for Summer Reading Program	0	183 (+74%)	105 (-69%)	336 (+336%)	77 (+166%)	29 (-78%)	134 (-65%)
Adults Signed Up for Summer Reading Program	0	240 (+30%)	184 (+27%)	145 (+19%)	122 (+270%)	33 (-79%)	159 (-36%)
Juveniles who Completed Summer Reading Program	0	347 (+6%)	326 (-8%)	355 (+61%)	220 (+142%)	91 (-76%)	385 (+48%)
Young Adults who Completed Summer Reading Program	0	56 (+70%)	33 (-34%)	50 (+32%)	38 (+31%)	29 (-63%)	79 (-41%)
Adults who Completed Summer Reading Program	0	93 (+3%)	90 (+190%)	31 (+3%)	30 (-9%)	33 (-72%)	118 (-28%)
Juvenile Summer Reading Events Held	0	173 (+49%)	116 (-18%)	141 (+47%)	96	0	173 (+52%)
Young Adult Summer Reading Events Held	0	73 (+62%)	45 (+67%)	27 (+8%)	25	0	61 (+24%)
Adult Summer Reading Events Held	0	39 (-34%)	59 (+111%)	28 (+4%)	27	0	17 (+467%)
Attendees at Juvenile Summer Reading Events	0	2,134 (+49%)	1,430 (-58%)	3,415 (+90%)	1,798	0	4,186 (+8%)
Attendees at Young Adult Summer Reading Events	0	338 (+78%)	190 (-47%)	361 (+99%)	181	0	279 (-16%)
Attendees at Adult Summer Reading Events	0	144 (-42%)	248 (+7%)	231 (+29%)	179	0	310 (+265%)

## Summer Reading Program Signups

November 2024

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2023	2022	2021	2020	2019
Juveniles Signed Up for Summer Reading Program	0	668 (+16%)	578 (+10%)	527 (+29%)	407 (+347%)	91 (-87%)	711 (-5%)
Young Adults Signed up for Summer Reading Program	0	183 (+74%)	105 (-69%)	336 (+336%)	77 (+166%)	29 (-78%)	134 (-65%)
Adults Signed Up for Summer Reading Program	0	240 (+30%)	184 (+27%)	145 (+19%)	122 (+270%)	33 (-79%)	159 (-36%)
<b>TOTAL Summer Reading Program Signups</b>	<b>0</b>	<b>1,091 (+26%)</b>	<b>867 (-14%)</b>	<b>1,008 (+66%)</b>	<b>606 (+296%)</b>	<b>153 (-85%)</b>	<b>1,004 (-27%)</b>

## Summer Reading Program Completions

November 2024

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2023	2022	2021	2020	2019
Juveniles who Completed Summer Reading Program	0	347 (+6%)	326 (-8%)	355 (+61%)	220 (+142%)	91 (-76%)	385 (+48%)
Young Adults who Completed Summer Reading Program	0	56 (+70%)	33 (-34%)	50 (+32%)	38 (+31%)	29 (-63%)	79 (-41%)
Adults who Completed Summer Reading Program	0	93 (+3%)	90 (+190%)	31 (+3%)	30 (-9%)	33 (-72%)	118 (-28%)
<b>TOTAL Summer Reading Program Completions</b>	<b>0</b>	<b>496 (+10%)</b>	<b>449 (+3%)</b>	<b>436 (+51%)</b>	<b>288 (+88%)</b>	<b>153 (-74%)</b>	<b>582 (+4%)</b>

## Library-Provided Computer Services

November 2024

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2023	2022	2021	2020	2019
One-hour sessions on Library Wifi	32,353	379,057 (-10%)	458,794 (+26%)	364,501 (+25%)	290,877 (+2%)	284,892 (-40%)	474,750 (+2%)
Desktop, Laptop, and Tablet Computers Available for Public Use	92		0	92	92 (+5%)	88	88 (-1%)
Sessions on Library-Provided Computers	1,783	21,207 (-2%)	24,588 (+31%)	18,724 (+57%)	11,926 (+24%)	9,604 (-73%)	35,720 (-22%)
Hours Library-Provided Computers Used (Tracking Since 2018)	979.64	11,025.36 (-43%)	20,233.67 (+87%)	10,802.44 (+60%)	6,735.18 (+12%)	6,031.58 (-75%)	24,280.36 (-2%)
Desktop, Laptop, and Tablet Computers Available for Staff Use	55		0	53 (-4%)	55 (+6%)	52	52 (+4%)

## Website Stats

November 2024

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2023	2022	2021	2020	2019
Monthly Website Sessions	2,589	32,289 (-25%)	45,504 (+4%)	43,787 (-6%)	46,481 (+12%)	41,586 (-28%)	58,161 (+28%)
Monthly Website Page Views	9,966	88,041 (+18%)	78,611 (-3%)	80,654 (-31%)	116,164 (+26%)	92,094 (-29%)	129,778 (+9%)

## Faxes, Prints, and Sales

November 2024

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2023	2022	2021	2020	2019
Fax Pages Received	3	215 (+103%)	130 (-35%)	200 (+42%)	141 (-5%)	149 (-57%)	350 (-16%)
Fax Pages Sent	720	6,609 (+33%)	5,405 (-22%)	6,897 (+6%)	6,515 (+66%)	3,935 (-59%)	9,524 (+3%)
Free Prints for Job Seekers, Students, etc.	1,022	12,950 (+20%)	11,907 (-8%)	12,908 (+301%)	3,222 (+195%)	1,091 (-61%)	2,796 (-23%)
Black and White Patron Prints (Tracking Since 6/2016)	6,001	79,590 (+42%)	62,367 (+3%)	60,827 (+10%)	55,206 (+66%)	33,177 (-56%)	75,818 (-6%)
Color Patron Prints (Tracking Since 6/2016)	1,252	19,606 (+72%)	12,979 (+30%)	9,994 (+3%)	9,731 (+107%)	4,709 (-58%)	11,299 (-8%)
Flash Drives Sold (Tracking Since 6/2016)	4	26	30 (+7%)	28 (+75%)	16 (-11%)	18 (-51%)	37 (-10%)
Earbuds Sold (Tracking Since 6/2016)	17	219 (+7%)	220 (+63%)	135 (+11%)	122 (-7%)	131 (-72%)	462 (-14%)

## Fines and Fees

Overdue Fines Dropped in 2017

November 2024

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2023	2022	2021	2020	2019
Fines and Fees Payments Received	\$ 67.84	\$ 2,039.14 (+27%)	\$ 1,691.53 (+32%)	\$ 1,285.65 (-9%)	\$ 1,409.59 (-18%)	\$ 1,717.01 (-44%)	\$ 3,092.62 (+28%)
Outstanding Fines and Fees	\$ 27,319.77		20,611.67 (+50%)	13,719.57 (+60%)	8,576.40 (-84%)	53,362.56 (-4%)	55,588.42 (0%)





## Value to Our Service Area

Visit <https://www.BranchDistrictLibrary.org/value>  
to learn how we determine these numbers.

November 2024

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2023	2022	2021	2020	2019
Value from Physical Item Checkouts	\$ 114,509.30	\$ 1,387,178.25 (+14%)	\$ 1,321,051.90 (+5%)	\$ 1,258,278.86 (+20%)	\$ 1,048,840.66 (+27%)	\$ 822,979.52 (-53%)	\$ 1,755,554.08 (-7%)
Value from Attending Programs (Tracking Since 1/2018)	\$ 18,090.00	\$ 255,060.00 (+63%)	\$ 172,032.00 (+38%)	\$ 124,880.00 (+59%)	\$ 78,390.00 (-38%)	\$ 126,690.00 (+7%)	\$ 118,485.00 (-6%)
Value from Fax Service (Tracking Since 1/2018)	\$ 1,446.00	\$ 12,152.00 (+140%)	\$ 5,529.00 (-19%)	\$ 6,798.00 (+4%)	\$ 6,534.00 (+61%)	\$ 4,056.00 (-60%)	\$ 10,205.00 (+6%)
Value from Free Prints (Tracking Since 1/2018)	\$ 153	\$ 1,834 (+13%)	\$ 1,780 (+1%)	\$ 1,765 (+298%)	\$ 443 (+173%)	\$ 163 (-61%)	\$ 419 (-23%)
Value from Notary Services (Tracking Since 1/2018)	\$ 410.00	\$ 2,430.00 (+204%)	\$ 925.00 (+52%)	\$ 610.00 (+91%)	\$ 320.00 (+42%)	\$ 225.00 (-53%)	\$ 475.00 (+44%)
Value from Digital Services (Tracking Since 1/2018)	\$ 19,173.00	\$ 215,705.00 (+32%)	\$ 163,140.00 (+3%)	\$ 157,770.00 (+9%)	\$ 145,136.00 (+5%)	\$ 138,316.00 (+2%)	\$ 135,824.00 (+7%)
Value from Using Library Computers (Tracking Since 1/2018)	\$ 4,898.20	\$ 51,160.30 (-9%)	\$ 56,218.56 (+73%)	\$ 32,407.32 (+60%)	\$ 20,205.54 (+12%)	\$ 18,094.74 (-75%)	\$ 72,841.08 (-2%)
Value from Using Library Wifi (Tracking Since 1/2018)	\$ 4,205.89	\$ 45,030.70 (+7%)	\$ 42,128.20 (+16%)	\$ 36,450.10 (+86%)	\$ 19,602.10 (-2%)	\$ 19,942.44 (-40%)	\$ 33,232.50 (+2%)
<b>TOTAL Value of Free Library Services</b>	<b>\$ 162,885.69</b>	<b>\$ 1,970,550.30 (+20%)</b>	<b>\$ 1,762,804.71 (+9%)</b>	<b>\$ 1,618,958.88 (+23%)</b>	<b>\$ 1,319,471.70 (+17%)</b>	<b>\$ 1,130,466.45 (-47%)</b>	<b>\$ 2,127,036.06 (-6%)</b>

## Materials Expenditures

Tracking since 2018

November 2024

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2023	2022	2021	2020	2019
Amount Spent on Books	\$ 12,943.55	\$ 86,500.74 (+10%)	\$ 98,065.50 (-11%)	\$ 110,432.25 (+1%)	\$ 108,851.89 (+27%)	\$ 85,727.68 (+12%)	\$ 76,878.30 (-18%)
Amount Spent on Periodicals	\$ 2,037.14	\$ 3,132.29 (-10%)	\$ 3,822.83 (-25%)	\$ 5,102.22 (+1%)	\$ 5,051.01 (-6%)	\$ 5,390.61 (-5%)	\$ 5,663.99 (-20%)
Amount Spent on Audiovisual Materials	\$ 1,924.24	\$ 11,794.26 (-8%)	\$ 16,890.19 (+25%)	\$ 13,500.24 (-43%)	\$ 23,646.40 (+39%)	\$ 16,992.04 (+13%)	\$ 15,009.96 (-17%)
Amount spent on Library of Things Materials	\$ 0.00	\$ 5,234.00 (+236%)	\$ 1,798.61	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Amount spent on processing and preparing materials for circulation	\$ 2,927.56	\$ 13,567.71 (+24%)	\$ 13,420.37	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Amount Spent on Digital Resources	\$ 3,936.69	\$ 33,559.45 (+36%)	\$ 31,937.90 (-46%)	\$ 58,842.13 (+39%)	\$ 42,439.73 (+34%)	\$ 31,708.66 (+12%)	\$ 28,412.62 (-35%)
Amount spent on professional publications and Interlibrary Loan fees	\$ 0.00	\$ 846.92 (+142%)	\$ 311.33	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
<b>TOTAL Spent on All Library Materials</b>	<b>\$ 23,769.18</b>	<b>\$ 154,635.37 (+17%)</b>	<b>\$ 166,246.73 (-12%)</b>	<b>\$ 187,876.84 (+4%)</b>	<b>\$ 179,989.03 (+29%)</b>	<b>\$ 139,818.99 (+11%)</b>	<b>\$ 125,964.87 (-23%)</b>

## Other Expenditures

Tracking since 2018

November 2024

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2023	2022	2021	2020	2019
Total Materials Expenditures	\$ 23,769.18	\$ 154,635.37 (+17%)	\$ 166,246.73 (-12%)	\$ 187,876.84 (+4%)	\$ 179,989.03 (+29%)	\$ 139,818.99 (+11%)	\$ 125,964.87 (-23%)
Total Staff Expenditures	\$ 97,845.92	\$ 1,214,451.20 (+22%)	\$ 1,100,311.37 (+1%)	\$ 1,084,866.30 (+13%)	\$ 963,961.23 (+1%)	\$ 956,326.38 (-18%)	\$ 1,172,756.92 (-20%)
Expenditures in other categories	\$ 225,553.74	\$ 730,614.80 (+16%)	\$ 671,304.75 (-41%)	\$ 1,144,224.84 (+33%)	\$ 860,839.79 (+78%)	\$ 483,894.79 (+37%)	\$ 353,231.25 (-16%)
<b>TOTAL Expenditures in all Categories</b>	<b>\$ 411,571.97</b>	<b>\$ 2,362,791.11 (+24%)</b>	<b>\$ 2,111,812.47 (-5%)</b>	<b>\$ 2,217,109.47 (+19%)</b>	<b>\$ 1,865,487.82 (+3%)</b>	<b>\$ 1,819,492.24 (+1%)</b>	<b>\$ 1,797,240.67 (-13%)</b>

## Staffing

November 2024

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2023	2022	2021	2020	2019
<b>Total BDL Staff</b>	38	37 (avg)	37 (avg) (+9%)	34 (avg)	35 (avg) (-3%)	36 (avg) (-3%)	37 (avg) (-8%)
<b>BDL Staff with MLS Degree</b>	5	5 (avg)	5 (avg) (-29%)	8 (avg) (+40%)	5 (avg)	5 (avg) (+25%)	5 (avg) (-33%)
<b>Worked Full-Time Equivalents</b>	25.63	25.01 (avg) (+4%)	24.59 (avg) (+9%)	22.91 (avg) (+5%)	21.71 (avg) (-13%)	24.53 (avg) (-4%)	25.78 (avg) (-4%)
<b>Hours of Specialized Training for Staff (Tracking Since 1/2019)</b>	69	592 (-9%)	660 (-12%)	751 (-2%)	763 (-35%)	1,170 (+119%)	534
<b>Hours Volunteers Worked at the Library (Tracking Since 1/2019)</b>	0	185 (-22%)	238 (+44%)	166 (+29%)	128 (+228%)	39 (-96%)	1,065

## Outreach Services

Began 2018

November 2024

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2023	2022	2021	2020	2019
<b>Number of Patrons Served by Outreach Services</b>	16	263 (+33%)	224 (+62%)	138 (+15%)	120 (+186%)	42 (-40%)	70 (-8%)
<b>Number of Items Delivered to Outreach Patrons</b>	144	1,606 (+70%)	1,150 (+110%)	548	548 (+126%)	242 (+10%)	220 (-64%)

## Coldwater Branch Heritage Room

Stats part of Coldwater Branch totals above; shown here for convenience.

November 2024

	Heritage Room	BDL YTD	BDL Year End (Year-over-Year Change)				
			2023	2022	2021	2020	2019
<b>Heritage Room Attendance</b>	55	867 (+133%)	440 (+10%)	401 (+99%)	202 (+92%)	105 (-78%)	484 (-34%)
<b>In-Person Reference Questions</b>	37	618 (+326%)	192 (+32%)	146 (+97%)	74 (-8%)	80 (-81%)	412 (-42%)
<b>Reference Telephone Calls</b>	13	168 (+60%)	123 (-17%)	149 (+30%)	115 (+92%)	60 (-74%)	232 (-16%)
<b>Online Reference Questions</b>	1	62 (+138%)	30 (-6%)	32 (-24%)	42 (+24%)	34 (-48%)	65 (+8%)

## Coldwater Branch Kids' Place

Stats part of Coldwater Branch totals above; shown here for convenience.

Tracking separately since April 2019.

November 2024

	Kids' Place	BDL YTD	BDL Year End (Year-over-Year Change)				
			2023	2022	2021	2020	2019
<b>Kids' Place Attendance</b>	938	10,844 (+22%)	9,630 (+43%)	6,721 (+51%)	4,445 (+86%)	2,385 (-75%)	9,710
<b>In-Person Reference Questions</b>	146	1,832 (+14%)	1,788 (+16%)	1,548 (+109%)	740 (+227%)	226 (-61%)	575
<b>Reference Telephone Calls</b>	6	120 (-33%)	194 (+15%)	169 (-21%)	214 (+37%)	156 (-30%)	224
<b>Online Reference Questions</b>	0	10	0	0	2	0	0

## Coldwater Branch Teen Space

Stats part of Coldwater Branch totals above; shown here for convenience.  
Tracking separately since April 2019.

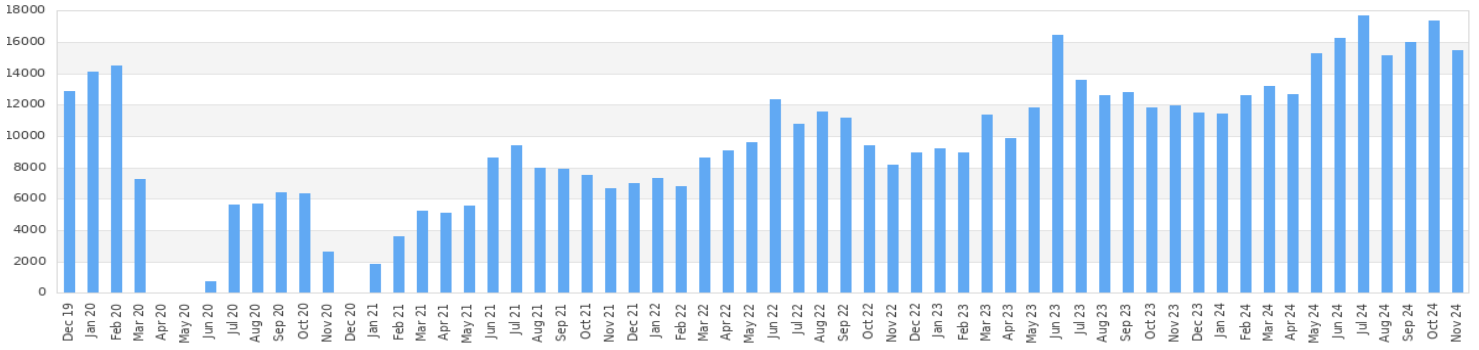
November 2024

	Teen Space	BDL YTD	BDL Year End (Year-over-Year Change)				
			2023	2022	2021	2020	2019
<b>Teen Space Attendance</b>	454	4,788 (+23%)	4,274 (+254%)	1,207 (+71%)	706 (-16%)	845 (-80%)	4,172
<b>In-Person Reference Questions</b>	43	392 (+111%)	196 (+193%)	67 (+415%)	13 (+225%)	4 (-96%)	93
<b>Reference Telephone Calls</b>	1	23 (+2,200%)	1	1	0	0	0
<b>Online Reference Questions</b>	0	0	0	0	0	0	0

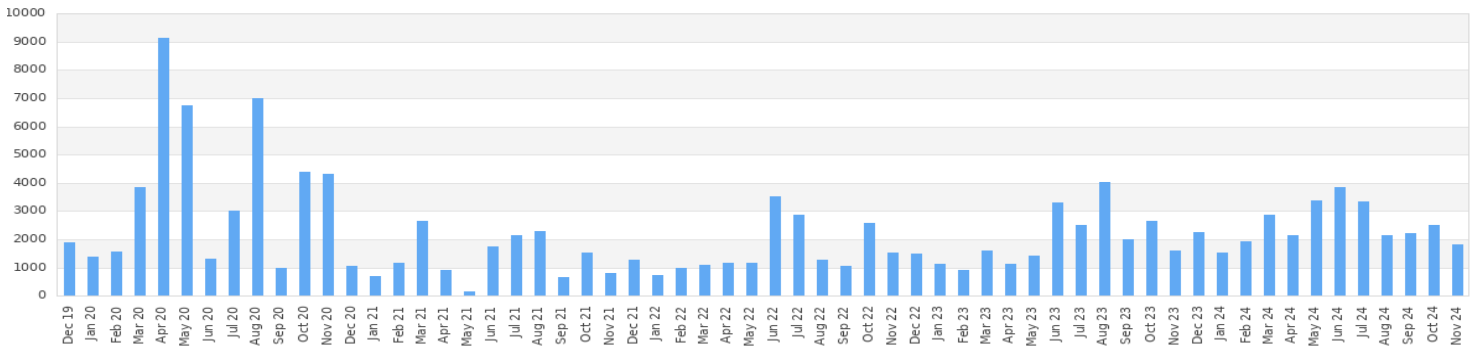
# Selected Graphs

## 5-year Monthly Trends

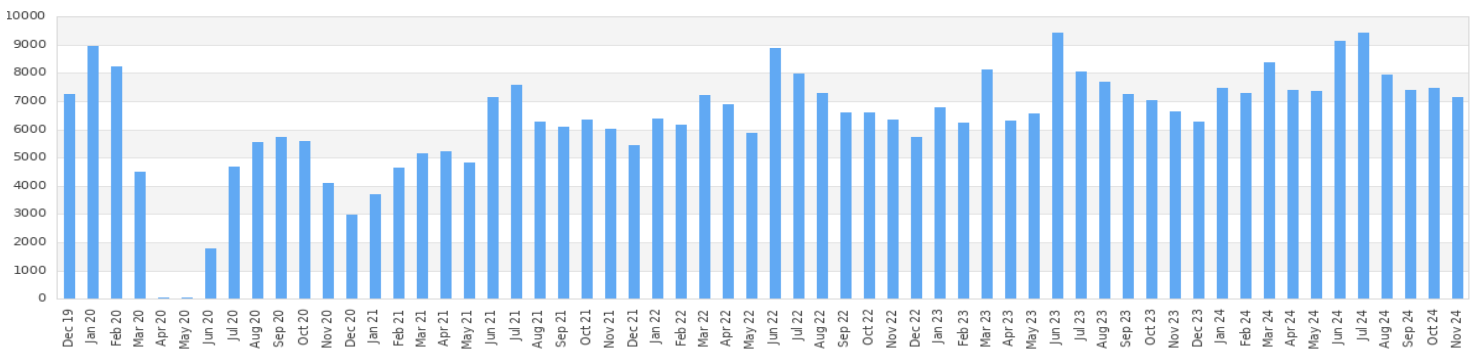
### District Attendance



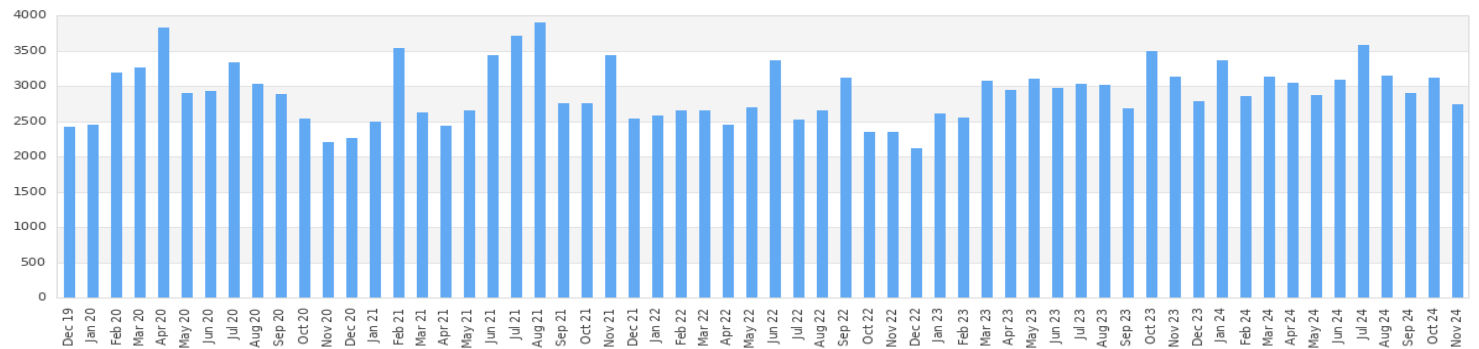
### District Program Attendance



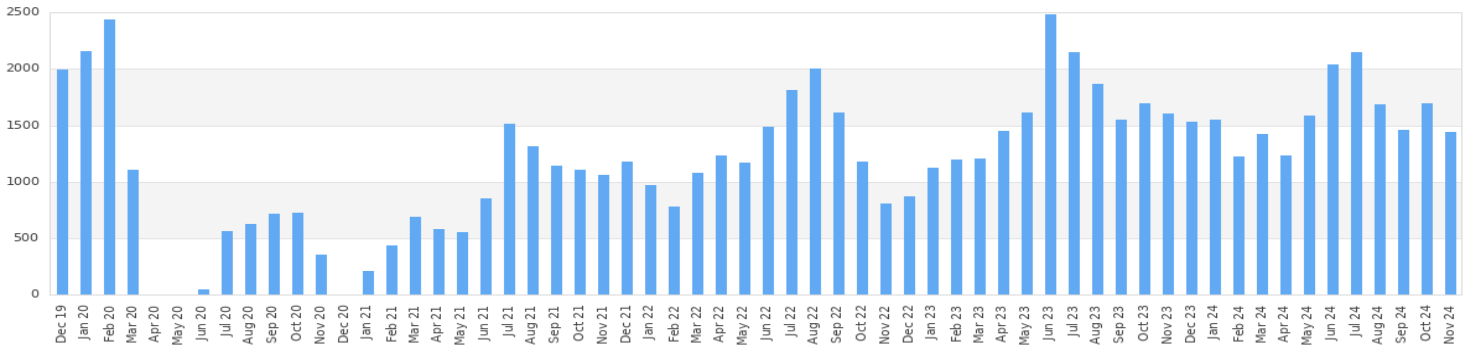
### District Physical Checkouts



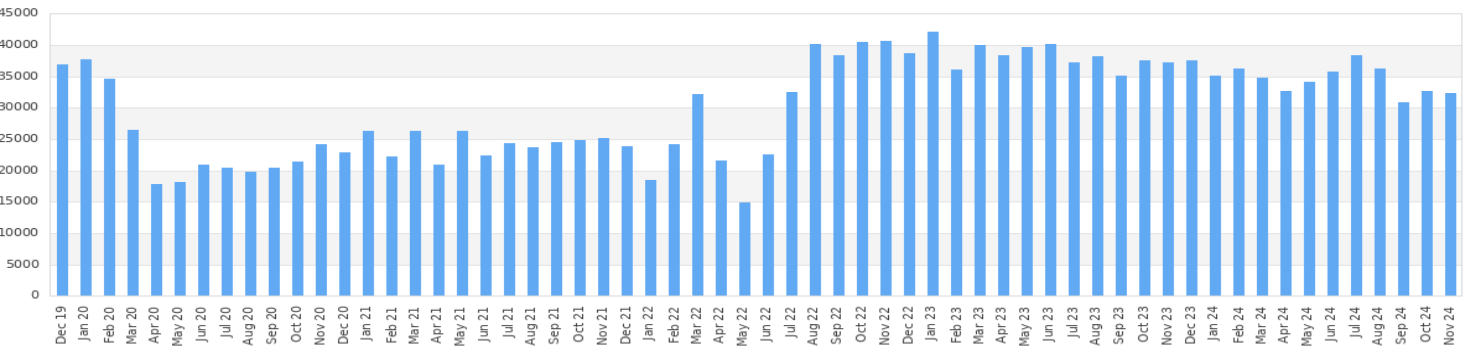
### District Digital Usage



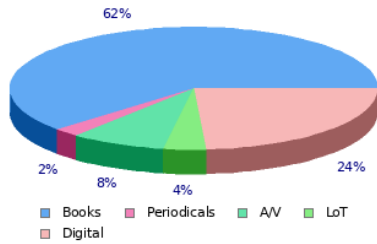
District Use of Library-Provided Computers



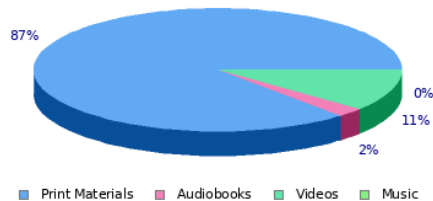
District One-Hour Sessions on Library Wifi



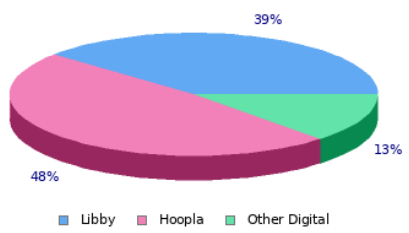
Year-to-Date Materials Expenditures



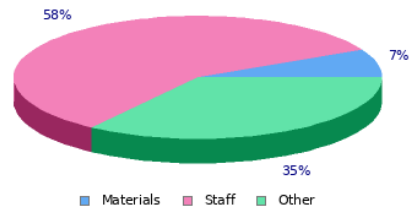
Physical Collection



YTD Usage Breakdown of Digital Services



YTD Expenditures in all Categories



Digital Collection

